EMERGENCY INTERPRETATION HOTLINE
SIMPLE STEPS TO USE
Phone interpretation services at your fingertips!

1. Dial 515-282-8269, Ext. 5
   Answer a short series of required questions
   Name        Phone Number    Organization    Language

2. Connected to your interpreter
   - Speak slowly & clearly
   - Pause after one or two sentences to allow for interpretation
   - Don’t speak over the interpreter

3. Give us your feedback
   - We love to hear about ways that we can improve our service!
   - We’ll send you an email with a link to our survey
   - Fill out the survey and share the hotline with others

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