

EMERGENCY INTERPRETATION HOTLINE



SIMPLE STEPS TO USE

Phone interpretation services at your fingertips!

Emergency Personnel



1

Dial 515-282-8269, Ext. 5

Answer a short series of required questions



Name



Phone Number



Organization



Language

2

Connected to your interpreter



Speak slowly & clearly



Pause after one or two sentences to allow for interpretation



Don't speak over the interpreter

3

Give us your feedback



We love to hear about ways that we can improve our service!



We'll send you an email with a link to our survey



Fill out the survey and share the hotline with others

Made possible by:



WELLS FARGO